Monomachine DigiPro Manager Issues
Posted by Shinhito - 2011/08/15 09:51
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I have used the C6 program to convert waveforms I have downloaded from
http://www.adventurekid.se/akrt/waveforms/adventure-kid-waveforms/
to the DigiPro .syx filetype, but every time I try to send them to the Monomachine I get the "Error! Incorrect Length"
message.

I've tried everything, even adjusting the Delay setting within C6 as suggested on another thread with this issue. I've
checked all of the files, and they are well under the max sample size. What am I doing wrong? It's driving me crazy, and
I would really like to use the Userwaveform function on my Monomachine.

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Re:Monomachine DigiPro Manager Issues
Posted by Veets - 2011/08/16 21:51
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You might start by verifying that you can send a factory default waveform from the Mono to your computer. Then verify
that you can send it back to another slot. If you can do this, you know it must be your waveform or something.

A few other ideas: make sure you are using the latest version of C6 (think it's 1.4), make sure you are selecting the
wave+clicking the DigiPro function button to convert before sending. You probably did this but just some ideas. The
Incorrect Length error makes me think they are not getting converted correctly or perhaps you forgot to press this button.

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Re:Monomachine DigiPro Manager Issues
Posted by Shinhito - 2011/08/17 06:45
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I definitely converted them because they were 1kb .wavs and then I clicked the DigiPro button and they were transferred
into 6kb .syx files.

I am using the latest C6 (1.4, I just checked) and I will definitely try with the factory waveforms for a test. I also e-mailed
Elektron about it myself and they're asking for the .wav file which is a little over 550 samples which should be well
underneath the 16384 sample length that I have read about on this board.

If you have prepared waveforms yourself, could you walk me through the process, so maybe I can convert these into a
proper length just incase? Mine are definitely a single cycle, and as I mention 1kb .wav, maybe .aiff work better? Maybe
I need to re-export them from a DAW? I don't know, it's pretty frustrating. Haha. :laugh:

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Re:Monomachine DigiPro Manager Issues
Posted by djd_oz - 2011/08/17 10:10
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I haven't tried the Adventure kid waveforms, but I loaded mine with these
http://www.defeq.com/blog/2008/09/08/waveforms_pack_by_3ot-opuswerk/ without any issues.

Load them into C6, convert to DigiPro.

On MnM, goto DigiPro Waveform Mgr, Receive and select Pos Name.

Go back to C6 and click Send.

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Re:Monomachine DigiPro Manager Issues
Posted by Shinhito - 2011/08/17 19:06
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The link you provided says the web page is unavailable. I've attempted to upload waveforms in the Files section on this
site as well without any success.

I was also unable to send the factory waveforms to my computer because it said "Non user waveform".

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Re:Monomachine DigiPro Manager Issues
Posted by Veets - 2011/08/17 22:52
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There are some Monomachine waves in the Files section of Elektron-users such as these:

http://elektron-users.com/index.php?option=com_docman&task=doc_download&gid=554&Itemid=30

If you can send these, then we rule out bad input/output connection and it's down to the wave conversion.

The only other thing I can think of is that maybe check the bit rate. Perhaps they are 24-bit waves whereas the Mono expects 16-bit. Check sample rate as well: should be 44.1 khz.

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Re:Monomachine DigiPro Manager Issues
Posted by tIB - 2011/08/17 23:01
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Do you have any waveforms in it at all? Even the factory ones? Lamond had an issue where he could see the machines but the waveforms had not been correctly loaded. I went and gave him a hand, to cut a long story short it turned out elektron had the wrong file on their website- could it be that you are missing the right update for the dpro machines? If you suspect this to be the case contact elektron and mention this too them.

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Re:Monomachine DigiPro Manager Issues
Posted by Shinhito - 2011/08/18 04:40
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Veets wrote:
There are some Monomachine waves in the Files section of Elektron-users such as these:

http://elektron-users.com/index.php?option=com_docman&task=doc_download&gid=554&Itemid=30

If you can send these, then we rule out bad input/output connection and it's down to the wave conversion.

The only other thing I can think of is that maybe check the bit rate. Perhaps they are 24-bit waves whereas the Mono expects 16-bit. Check sample rate as well: should be 44.1 khz.

I've attempted to send those, and I get the same error message. My MIDI is being run through a Saffire Pro 24 DSP. I've been able to send firmware updates through this interface.

I also have all the factory waveforms installed (I'm able to see their graphical representation in the black box to the right). I just bought my Monomachine new this June.

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Re:Monomachine DigiPro Manager Issues
Posted by tIB - 2011/08/18 06:05
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So they are installed and you can use them right?

HAve you tried these: http://elektron-users.com/index.php?option=com_docman&task=doc_download&gid=512&Itemid=30

These work fine on mine, all I do is open them in C6, highlight them all and click on DPRO.

You dont need turbo on, if that doesnt work go into configure and change the delay time (try 10, 20, 30 and so on...)

Let us know how you go, if they dont work Im stumped.

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Re:Monomachine DigiPro Manager Issues
Posted by Shinhito - 2011/08/18 07:14
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Yep, I can definitely use the factory installed waveforms, but I just tried some from the link you just posted, and it didn't work. I even tried it coming from my MOTU 828MKII and then even from my USB MIDI cable to no avail. So I am deducing that something is either wrong with all of my MIDI devices or my Monomachine is the culprit.

I even tried a Factory restart and then attempted to send, and same Error Incorrect Length popped up. Daniel from Elektron just replied that he was able to upload the same waveforms that I have been attempting.

So frustrating!

For reference, I am using a Monomachine MKII SFX-60+. So I even tried different bank snapshots!

EDIT: To test, I also just sent samples to the Machinedrum using C6 and the same MIDI interface with complete success!

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Re:Monomachine DigiPro Manager Issues
Posted by Veets - 2011/08/20 04:00
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So that rules out your interface. Sounds like the Mono is twigged. Back up all your stuff for starters and go for Elektron support. You could try a factory reset too or try to re-send the latest OS.

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Re:Monomachine DigiPro Manager Issues
Posted by Shinhito - 2011/08/22 18:03
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Yeah, I've been in contact with Elektron from the start of this issue, and it looks like I've stumped Daniel from Elektron. I've tried Factory Reseting and Re-Installing the latest OS and DigiPro Manager still is giving me the same error message.

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Re:Monomachine DigiPro Manager Issues
Posted by Shinhito - 2011/09/02 17:49
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Well, I'm still stumped about what's going on. Could I have just gotten a Mono with bad hardware or something? I mean, I've tried restoring the OS, and empty restart multiple times, and different MIDI and Computer combinations. To be fair though, they have all been on OS X Lion because that's what I have access to.

Maybe someone out there has the magic answer. Elektron just stopped replying to my messages as well which is kind of a bummer.

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Re:Monomachine DigiPro Manager Issues
Posted by tIB - 2011/09/02 17:59
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^ that's poor form indeed, have they asked for it to be sent in? im stumped, short of trying a different computer to send with.

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Re:Monomachine DigiPro Manager Issues

Posted by Shinhito - 2011/11/29 19:21

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I don't mean to dig up a dead horse of a thread, but I figure I should update the solution for this for anyone else that had/has similar issues that I came across!

Basically I had to try as many different MIDI interfaces I could until one worked in transferring the DigiPro Waveforms. In my case, my Korg MicroKontrol (of all things!) was the MIDI interface that worked. My MOTU 828MKII, my Saffire PRO 24 DSP, my MicroKorg, and my E-MU XMIDI 1X1 USB MIDI, all failed in transferring the DigiPro Waveforms.

Daniel from Elektron basically kept telling me to keep trying as many MIDI interfaces that I could (and of course kept suggesting the TM-1, but I just didn't have $115 to spare on another piece of gear at the time).

So if anyone out there gets the "ERROR: Incorrect Length" when trying to transfer DigiPro Waveforms to their machines, try as many MIDI interfaces you have until one works, the only two that are guaranteed to work at this point are the Elektron TM-1, and the Korg MicroKontrol.

For all the MIDI interfaces I mentioned I tried using both Mac OS X 10.6 and 10.7, and the MicroKontrol transferred on both operating systems.

Anyway, I wanted to thank everyone that helped me on this thread, and gave me suggestions! It's nice to have this community around and have so many people willing to help you out. It makes one feel not so quite alone in the both the digital world and regular world! ;)

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Re:Monomachine DigiPro Manager Issues

Posted by Veets - 2011/11/30 02:59

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Hooray! We love happy endings hereB)

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Re:Monomachine DigiPro Manager Issues

Posted by Slomen - 2013/03/04 18:10

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I had the exact same problem, and thansk to this thread I tried using Maschine as my MIDI i/o and it worked! (the iConnectMIDI did not). Thanks!

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